

PSU Department of Athletics: Student Athlete Experience Survey (2018-19 Template)

Start of Block: Introduction to Survey

The purpose of this survey is to gather information about your experience as a _____ student-athlete at Portland State University.

The Department of Athletics at PSU is committed to making the student-athlete experience a developmental, educational, and positive one and your feedback will assist with this process.

While the Department of Athletics at PSU will review survey results, your name will not be attached to your responses. Should you choose to identify yourself, it will be 100% voluntary. As you work through the survey you may answer all or skip any questions.

Thank you for your time and participation!

Page Break

Start of Block: General Information

Academic Year

- Freshman (1)
- Sophomore (2)
- Junior (3)
- Senior (4)
- Graduate Student (5)

Page Break

Did you receive Athletic Aid at any point during your athletic career at PSU?

Yes (1)

No (2)

Were you involved with the Student-Athlete Advisory Committee (SAAC)?

Yes (1)

No (2)

Did you decide to leave PSU before your eligibility expired?

Yes (1)

No (2)

N/A (3)

Display This Question:

If Did you decide to leave PSU before your eligibility expired? = Yes

Why did you decide to leave PSU?

Display This Question:

If Did you decide to leave PSU before your eligibility expired? = Yes

To which institution did you transfer?

Did you transfer into PSU from another school?

Yes (1)

No (2)

Display This Question:

If Did you transfer into PSU from another school? = Yes

When you transferred into PSU, were you required to miss a year of competition?

Yes (1)

No (2)

Display This Question:

If When you transferred into PSU, were you required to miss a year of competition? = Yes

What was the experience of not competing like for you?

End of Block: General Information

Start of Block: Overall Experience

Please use the scale below to rate your Overall Athletic Experience at PSU

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)	N/A (6)
How do you rate your overall athletic experience? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall athletic administration support for your sport was: (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic Support was: (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support from Sports Medicine staff was: (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support from Sports Information was: (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support from Compliance staff was: (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support related to student-athlete welfare was: (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Equipment room support was: (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Use the space below to provide any additional comments related to your Overall Athletic Experience at PSU.

End of Block: Overall Experience

Start of Block: Facilities

Please use the scale below to rate the Facilities at PSU

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)	N/A (6)
Practice facilities for my sport are: (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Playing facilities for my sport are: (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our strength and conditioning facility is: (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our locker room facility is: (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our training room facility is: (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our academic center is: (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Use the space below to provide any additional comments related to your experience with the PSU Athletic Facilities.

End of Block: Facilities

Start of Block: Team Operations

Please use the scale below to rate your experience with Team Operations at PSU

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)	N/A (6)
Overall team travel was: (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meals and per diem were: (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of accommodations were: (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of transportation was: (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of equipment and uniforms were: (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Use the space below to provide any additional comments related to your experience with Team Operations at PSU.

End of Block: Team Operations

Start of Block: Coaching

Please use the scale below to rate your experience with your Coaches at PSU

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)	N/A (6)
How do you rate the quality of your head coach? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate the quality of assistant coaches? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate coaches' emphasis on academics? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate coaches' emphasis on winning? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate coaches' knowledge of sport? (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate head coach's teaching methods? (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate assistant coaches' teaching methods?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(7)
How do you
rate
coaches'
ability to
motivate?
(8)

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate the quality of your head coach? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate the quality of your head coach? [Terrible]

Why did you rate the quality of your head coach as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate the quality of assistant coaches? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate the quality of assistant coaches? [Terrible]

Why did you rate the quality of your assistant coach(s) as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' emphasis on academics? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' emphasis on academics? [Terrible]

Why did you rate coaches' emphasis on academics as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' emphasis on winning? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' emphasis on winning? [Terrible]

Why did you rate coaches' emphasis on winning as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' knowledge of sport? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' knowledge of sport? [Terrible]

Why did you rate coaches' knowledge of sport as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate head coach's teaching methods? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate head coach's teaching methods? [Terrible]

Why did you rate your head coach's teaching methods as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate assistant coaches' teaching methods? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate assistant coaches' teaching methods? [Terrible]

Why did you rate your assistant coaches' teaching methods as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' ability to motivate? [Poor]

Or Please use the scale below to rate your experience with your Coaches at PSU = How do you rate coaches' ability to motivate? [Terrible]

Why did you rate your coaches' ability to motivate as poor or terrible?

Use the space below to provide any additional comments related to your experience with your Coaches at PSU.

End of Block: Coaching

Start of Block: Strength & Conditioning

Please use the scale below to rate your experience with Strength and Conditioning at PSU.

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)	N/A (6)
How would you rate the strength and conditioning staff's ability to help you to prevent injuries? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate the strength and conditioning staff's ability to help you with performance on the field or court? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate the weight room cleanliness and organization? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How would you rate your overall experience in the weight room? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Use the space below to provide any additional comments related to your experience with Strength and Conditioning at PSU.

End of Block: Strength & Conditioning

Start of Block: Sports Medicine – Certified Athletic Trainer (ATC)

Please use the scale below to rate your experience with Sports Medicine – Certified Athletic Trainers (ATC) at PSU

	Yes (1)	No (2)	N/A (3)
Were the services provided adequate in supporting your healthy participation in athletics? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you feel that your coaches had influence over the medical decisions being made? (i.e. did you receive pressure from the coaching staff to participate in athletics when you should have been held out?) (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did the open hours of the athletic training room allow you to receive appropriate evaluation and/or treatment for your injury needs? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did your team's ATC evaluate, provide treatment, and rehab injuries in a timely and appropriate manner? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you feel that the communication from your team ATC was effective and efficient in regards to your injury? (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you feel that team physicians and allied staff (chiropractors, massage therapists, acupuncture etc.) provide appropriate evaluation and recommendations for	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

injury treatment and management? (6)

Use the space below to provide any additional comments related to your experience with Sports Medicine – Certified Athletic Trainers (ATC) at PSU.

End of Block: Sports Medicine – Certified Athletic Trainer (ATC)

Start of Block: Campus Experience

Please use the scale below to rate your the Campus Experience at PSU

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)	N/A (6)
How do you rate your interactions and support from faculty members? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate your faculty members' understanding of student-athlete time demands? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate your residence life experience? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate your involvement with university activity Outside of athletics participation (e.g. student government, SFC etc.)? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate Portland State's commitment to a safe and inclusive environment for all student-athletes? (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Please use the scale below to rate your the Campus Experience at PSU = How do you rate your interactions and support from faculty members? [Poor]

Or Please use the scale below to rate your the Campus Experience at PSU = How do you rate your interactions and support from faculty members? [Terrible]

Why did you rate your interactions and support from faculty members as poor or terrible?

Display This Question:

If Please use the scale below to rate your the Campus Experience at PSU = How do you rate your faculty members' understanding of student-athlete time demands? [Poor]

Or Please use the scale below to rate your the Campus Experience at PSU = How do you rate your faculty members' understanding of student-athlete time demands? [Terrible]

Why did you rate your faculty members' understanding of student-athlete time demands as poor or terrible?

Display This Question:

If Please use the scale below to rate your the Campus Experience at PSU = How do you rate your residence life experience? [Poor]

Or Please use the scale below to rate your the Campus Experience at PSU = How do you rate your residence life experience? [Terrible]

Why did you rate your residence life experience as poor or terrible?

Display This Question:

If Please use the scale below to rate your the Campus Experience at PSU = How do you rate your involvement with university activity Outside of athletics participation (e.g. student government, SFC etc.)? [Poor]

Or Please use the scale below to rate your the Campus Experience at PSU = How do you rate your involvement with university activity Outside of athletics participation (e.g. student government, SFC etc.)? [Terrible]

Why did you rate your involvement with university activity Outside of athletics participation (e.g. student government, SFC etc.) as poor or terrible?

Display This Question:

If Please use the scale below to rate your the Campus Experience at PSU = How do you rate Portland State's commitment to a safe and inclusive environment for all student-athletes? [Poor]

Or Please use the scale below to rate your the Campus Experience at PSU = How do you rate Portland State's commitment to a safe and inclusive environment for all student-athletes? [Terrible]

Why did you rate Portland State's commitment to a safe and inclusive environment for all student-athletes as poor or terrible?

Use the space below to provide any additional comments related to your Campus Experience at PSU.

End of Block: Campus Experience

Start of Block: GDI/Equity

Do you believe there are any inequities in PSU's athletics department regarding what resources a team receives, such as in coaching, practice time or place, uniforms, travel or in any other form.

- Yes (1)
- No (2)

Display This Question:
If Do you believe there are any inequities in PSU's athletics department regarding what resources a...
= Yes

What are the inequities you have observed and what do you feel is the basis for them (e.g., type of sport, gender, etc.)?

Have you ever experienced an incident of sexual harassment where a coach, athletic trainer, another athlete, or someone in athletics administration has made unwelcome sexual advances, including any unwelcome physical contact? (Please keep in mind that because this survey is anonymous, an investigation will not be initiated but you can file a complaint by contacting [PSU's Title IX Coordinator](#))

- Yes (1)
- No (2)

Display This Question:
If Have you ever experienced an incident of sexual harassment where a coach, athletic trainer, another... = Yes

Please explain, was it a coach, athletic trainer, administrator, or another athlete and what occurred? If you provide any identifying information, PSU may address the conduct with the person, but will not initiate an investigation without you filing a complaint. You may file a complaint through the [Office of Equity and Compliance website](#).

Have you ever experienced an incident of sexual harassment where a coach, athletic trainer, another athlete, or someone in athletics administration has made unwelcome comments, jokes or gestures of a sexual nature or based on your gender or gender identity, either in person or in writing? (Please keep in mind that because this survey is anonymous, an investigation will not be initiated but you can file a complaint by contacting [PSU's Title IX Coordinator](#))

Yes (1)

No (2)

Display This Question:

If Have you ever experienced an incident of sexual harassment where a coach, athletic trainer, anot... = Yes

Please explain, was it a coach, athletic trainer, administrator, or another athlete and what occurred? If you provide any identifying information, PSU may address the conduct with the person, but will not initiate an investigation without you filing a complaint. You may file a complaint through the [Office of Equity and Compliance website](#).

End of Block: GDI/Equity

Start of Block: Student-Athlete Support Services (SASS)

Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) at PSU

	Excellent (1)	Good (2)	Average (3)	Poor (4)	Terrible (5)	N/A (6)
How do you rate the academic support you received at PSU? (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate your experience with tutoring and mentoring? (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate the technology in the academic space? (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate the effectiveness of the Student Athletic Advisory Committee? (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate your experience with student-athlete development initiatives? (e.g., resume workshops, career fair, etc.)? (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you rate your	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

involvement
with
community
outreach?
(6)

Display This Question:
If Please use the scale below to rate your experience with Student-Athlete Support Services (SASS)
a... = How do you rate the academic support you received at PSU? [Poor]
Or Please use the scale below to rate your experience with Student-Athlete Support Services (SASS)
a... = How do you rate the academic support you received at PSU? [Terrible]

Why did you rate the academic support you received at PSU as poor or terrible?

Display This Question:
If Please use the scale below to rate your experience with Student-Athlete Support Services (SASS)
a... = How do you rate your experience with tutoring and mentoring? [Poor]
Or Please use the scale below to rate your experience with Student-Athlete Support Services (SASS)
a... = How do you rate your experience with tutoring and mentoring? [Terrible]

Why did you rate your experience with tutoring and mentoring at PSU as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate the technology in the academic space? [Poor]

Or Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate the technology in the academic space? [Terrible]

Why did you rate the technology in the academic space at PSU as poor or terrible?

Use the space below to provide any additional comments related to Student-Athlete Support Services (SASS) at PSU.

Display This Question:

If Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate the effectiveness of the Student Athletic Advisory Committee? [Poor]

Or Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate the effectiveness of the Student Athletic Advisory Committee? [Terrible]

Why did you rate the effectiveness of the Student Athletic Advisory Committee at PSU as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate your involvement with community outreach? [Poor]

Or Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate your involvement with community outreach? [Terrible]

Why did you rate your involvement with community outreach at PSU as poor or terrible?

Display This Question:

If Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate your experience with student-athlete development initiatives? (e.g., resume workshops, career fair, etc.)? [Poor]

Or Please use the scale below to rate your experience with Student-Athlete Support Services (SASS) a... = How do you rate your experience with student-athlete development initiatives? (e.g., resume workshops, career fair, etc.)? [Terrible]

Why did you rate your experience with student-athlete development initiatives (e.g., resume workshops, career fair, etc.) at PSU as poor or terrible?

End of Block: Student-Athlete Support Services (SASS)

Start of Block: Additional Questions

During your time as a student-athlete at PSU, were you ever aware of any NCAA Rules violations or problems?

Yes (1)

No (2)

Display This Question:

If During your time as a student-athlete at PSU, were you ever aware of any NCAA Rules violations or... = Yes

What rules violations or problems were you aware of and when?

Page Break

How did athletics participation impact missed class time?

Page Break

To what extent did the athletic department provide you with a safe environment (e.g. through travel arrangements, medical care when injured, counseling services, protection from hazing or abusive behavior etc.) while engaging in your sport?

How do you feel you were treated by coaches and athletic administrators with respect to either transfer desires and/or athletic aid awards?

Page Break

What is special to you about being a student-athlete at Portland State?

What would you change relative to your experience as a student-athlete at Portland State?

Did your experience at Portland State meet your expectations? Why or why not?

Page Break

Please add any other comments that would help Portland State Athletics be better?

Page Break _____

Would you like to add your name to your responses so the PSU Athletics staff can contact you about specific concerns you have raised?

Yes (1)

No (2)

Display This Question:

If Would you like to add your name to your responses so the PSU Athletics staff can contact you about... = Yes

Please provide your full legal name below:

End of Block: Additional Questions
