

## **Exit Interview Summary 2019-20**

### **Overview**

This report contains an analysis of responses recorded in the exit interviews that were distributed to student-athletes who graduated or exhausted their eligibility during the 2018-2019 academic year. The survey results will enable the Missouri State University Athletics Department to identify unique areas of improvement along with the needs and concerns of student athletes.

Each student athlete was contacted via email to complete the survey. Eligible student athletes were instructed to complete the survey online or to submit a hardcopy.

The completed surveys were collected by the Sr. Associate Director of Athletics/SWA. The responses are kept confidential and are shared with athletic administration, faculty athletics representative and the intercollegiate athletics committee in the Fall 2019. Any prevalent concerns or issues are addressed by the department of athletics and/or the director of athletics.

Along with the survey, a random selection of student-athletes were chosen to meet with the Director of Athletics, Sr. Associate Director of Athletics/SWA, or FAR for an in-person interview. The selected student-athletes were notified by email and/or phone and were asked to set a meeting time with the selected administrator.

The questionnaire was distributed to 72 student athletes and 26 student-athletes (36%) responded to the questionnaire. Of the 72 student athletes, a random selection were chosen for in-person meetings based upon their individual experiences as a student athlete at Missouri State University.

### **Demographic Information**

Of the 26 student athletes that responded, 18 were female and 8 were male. Ethnicity of those who responded was as follows: Males: 2 Caucasian, 3 African-American, 1 Asian/Pacific Islander, and 2 Non-resident/Alien; Females: 15 Caucasian, 1 Hispanic, 1 Non-Resident/Alien, and 1 Asian. Overall, 17 Caucasian, 3 African American, 3 Non-Resident/Alien, 2 Asian/Pacific Islander, and 1 Hispanic.

### **Time Demands**

The majority of the student-athletes survey stated that they felt they had enough time between athletics, academics, community service and socially.

### **Coaching Staff**

The majority of the respondents stated that they were satisfied with their coaching staff. We did have some respondents who were dissatisfied with their head coach. In following up with this responses, it revealed that there was lack of communication within the program, some stated that the sport has passed the coach by, and that sometimes last minute changes to schedules occurred.

All respondents stated that their programs has team rules in place that they were explained each season.

## **Athletic Training**

All of the respondents believe that the training room staff is competent in their duties. Those who also responded felt that the training room facilities are adequate for our athletes.

## **Dr. Mary Jo Wynn Achievement Center**

The respondents were very satisfied with the Dr. MJW Academic Achievement Center Staff. They found them helpful and resourceful with academic needs such as study hall, access to tutors, etc. service. The Champs Life Skills programs were well received among respondents. This program provided needed information on a variety of topics.

## **Facilities**

Pertaining to facilities, the overall surveys showed that the respondents were satisfied with all facilities (weight room, equipment room, locker room, competition and practice facilities). However, there were some responses that were neither satisfied nor dissatisfied with the locker room, on campus housing and dining services.

## **Inclusion**

All respondents felt that the campus is inclusive as well as the athletics department. The respondents felt that their coaches created an inclusive environment for all members of the team.

## **Health and Safety**

Pertaining to health and safety, all respondents were satisfied with the care they received from the athletic medical rehab personnel. The responses were supportive of being concerned about student athlete well being and mental health and they are aware of the resources available to them.

## **University Life**

Most of our student-athletes believed that there were many opportunities to meet new people, make friends, and become part of various student organizations across the Missouri State University campus. Many of the students responded that they thought that the campus climate was hospitable

## **Overall Program**

Student Athletes were satisfied in general with their athletic and academic experiences here at Missouri State. The majority of them stated they would make the same decision in attending Missouri State University.